

Benefit Summary

Had your identity stolen? We're with you every step of the way!

IDENTITY SERVICES™ from Identity Theft 911 give you unlimited, one-on-one access to a highly experienced fraud specialist who will act as a personal advocate in a wide range of identity-compromising situations.

Services to empower you:

Victims tell us they feel helpless. That's why the services are designed to empower you with the right tools to protect your identity. The key is communicating with your fraud specialist as your partner. Together, you will determine exactly what steps should be taken to best protect your information. Whether you're looking to safeguard yourself prior to identity theft exposure, or you are responding to a loss of your personal information, your fraud specialist can help you take advantage of the following options to meet your needs:

- Assistance in obtaining your **credit reports** from the three major reporting agencies.
- **Credit and fraud monitoring services for identity theft victims.**
- **Optional fraud alerts**, as necessary.
- Assistance in **replacing lost or stolen personal and financial documents and identification.**
- Assistance **before you travel abroad**, to help safeguard your identity and travel papers...and assistance **replacing lost or stolen documents** when you're out of the U.S.
- Assistance protecting your **children's identity** or the identity of a loved one's **estate.**
- Assistance to protect sensitive data **during relocation** or while you're in **military service.**
- And even assistance replacing items **lost or destroyed in home fire or natural disaster**, including a flood, hurricane, tornado, or wildfire.
- Assistance detecting and recovering from **identity-related tax fraud**, including help working with the IRS.

What sets the fraud specialists apart is how they "partner" with you...the fraud specialists work with you, as your personal advocate and ally, to guide you through the resolution process, step-by-step. They truly take care of victims and devote their time to answering any and all questions, listening to your concerns, and going the extra mile to resolve your problems and return your life to normal.

They're with you every step of the way:

Whether you're the victim of a database breach, had a wallet or purse lost or stolen, or have an identity theft concern, you'll always talk to an experienced and certified fraud specialist, who is an expert in identity theft resolution. And, the same fraud specialist stays with you and your case from beginning to end. Their complete and professional Case Management system includes a file with every action taken on your behalf, all case history, open or pending items, and fraud specialist comments...with contact names and dates. Plus, your fraud specialist is there to assist with filing police reports, producing a Fraud Victim Affidavit, creating your Identity Theft Passport, and helping you notify creditors, collectors, and government agencies. They will also help you take proactive measures, including placing credit file alerts with all three credit bureaus. You deserve no less than unparalleled service and complete and personal attention. And the fraud specialists promise to give you that. No matter how long your identity resolution takes.

They know how to cut through red tape:

Every fraud specialist is familiar with the specific protocols and forms used by various corporate, government, and law enforcement institutions...as well as having a broad understanding of state and federal laws and extensive knowledge of the institutional policies of the credit bureaus, banks and other lenders. Simply put, the fraud specialists know the system from the inside. These pros all know how to cut through the red tape and systematically resolve situations.

This program is not insurance.